

Mirion Medical Installation Services Addendum

This Installation Services Addendum is incorporated by reference into the agreement to which this Addendum is attached, or the agreement which specifically names and incorporates this Addendum by reference (collectively, the "Agreement"). To the extent that the Agreement includes the purchase of Installation Services by Buyer, the following additional terms and conditions apply. Any terms not specifically defined herein shall have the meanings ascribed to them in the Agreement.

1. DELIVERY

Installation Services (which may include remote project management, installation, training, etc.), if included on a quote and as sold hereunder, relate to the installation of, and education and training relating to the use of, the Seller Products specified in the applicable quote. All Software Products will be delivered electronically unless otherwise required by Buyer. Products delivered electronically shall be deemed delivered when Seller provides you access codes allowing Buyer to download the Products over the internet. Should Buyer require physical delivery of the Products, all physical Product deliveries shall be as described in the Agreement. Installation Services may be referenced on the quote by the description of the type of Services being performed (e.g., remote project management) and/or may be referenced on the quote by the specific name of the Services being purchased (e.g., SunDEPLOYS Services).

2. INSTALLATION SERVICES AND EDUCATION

2.1 **Installation.** Installation Services include installation of the Products, which consists of project management, coordinating an installation plan with Buyer, loading each Product on computer(s) or server(s) at Buyer's designated site, and activating the license for such Product. Buyer agrees to provide Seller with certain information about the environment in which the Products are to be installed, including information about the network and configuration Buyer plans for the Products, as well as names and contact information for information technology and clinical personnel responsible for the installation. Installation services to be provided and fees for installation services shall be as specified in the quote and may, in some cases, be subject to additional description in a statement of work between the parties. Seller may charge Buyer additional time and expenses if the time Seller incurs to perform the installation is extended due to Buyer, if Seller receives incorrect or incomplete information from Buyer, or if installation is delayed because of the unavailability of Buyer's environment or responsible parties. All rights to the installation and other professional Services described hereunder will expire twelve (12) months from the date of delivery of the Products, or from the date of invoicing (if purchased separately). Buyer shall be responsible for installing hardware Products in a location of Buyer's choice. No hardware installation services, or updates or upgrades of Products, are to be provided by Seller as part of the Installation Services, unless otherwise stated in a separate written agreement or the applicable quote.

2.2 **Education and Training.** Buyer may receive initial and/or ongoing user and administrator education as part of Buyer's purchase of the Products if included and described in the applicable quote, or as may be described in any statement of work executed by the parties relating to the Installation Services purchase. Education may include collaborative development of an education plan, and any combination of classroom, distance and online learning (eLearning) that is workflow-based clinical functionality for users (physicists and technologists) and IT-based for administrators. The specific number of education units Buyer is entitled to shall be specified in the applicable quote. User education consists of basic Product functionality overview and specific clinical package workflows. Administrator education consists of hardware configuration, System setup, deployment and administration of licenses for the Products, basic troubleshooting, and DICOM connectivity. All rights to receive education expire twelve (12) months after the date of delivery of the Products or date of invoicing (if purchased separately) and will not carry over from year to year. Buyer's annual education units may be used to receive education during that year, according to Seller's then current education offerings and the number of units to be used to receive any particular offering. Education units used for on-site learning at Buyer's location must be scheduled for consecutive days with a two-day minimum. Education units used for classes at a Seller location include tuition only for the event. Cancellation of on-site education sessions or registrations for open enrollment classes fewer than two weeks in advance of the event causes forfeiture of the associated education units.

2.3 **Other Services.** Any Services not set forth herein but purchased by Buyer, including but not limited to additional standalone education, consultation, support and maintenance, custom software development or any other Services, will be set forth in a separate agreement. With respect to any additional Services purchased, Customer agrees to provide SNC with all requested information and administrative and technical support as such are reasonably requested by SNC.